2017 is The Year of the Family at Dollywood!

We have designated 2017 as the Year of the Family at Dollywood! With the launch of TailSpin Racer at Dollywood’s Splash Country, the additions of Whistle Punk Chaser and Drop Line at Dollywood, new cabins in our Dollywood’s Smoky Mountain Cabins portfolio, extended operating hours, innovative entertainment and exciting new food offerings, any family can find a reason to Love Every Moment® of their time at Dollywood!

Our vision is to “Serve God best by bringing families closer together” and that includes our Host families as well! We want to take the opportunity to introduce Year of the Family, OUR Family to the What’s Happening! This exclusive segment will focus on the extraordinary people that serve The Dollywood Company - with articles ranging from how we enjoy our Park Perks to what we love about the Smokies and much, much more!

If you have a unique story to share about your Host family at Dollywood, please see your communication lead to share! We look forward to bringing you YOUR stories in every What’s Happening!
Dolly Parton pays tribute to legendary singer, manager and Steel Guitar Hall of Famer

Don Warden

Born in Mt. Grove, Missouri, Don Warden was a self-taught steel guitar player, singer and savvy business manager. Don and Dolly enjoyed a long-standing career together lasting more than 50 years. She affectionately called him her “Mr. Everything” and in remembering Don after his passing on March 11, 2017, Dolly said, “I’ve known and loved Don Warden since I joined The Porter Wagoner Show in 1967. He was like a father, a brother, a partner and one of my best friends. I feel like a piece of my heart is missing today. Certainly a huge piece of my life is gone. Rest in peace, Don, and know for sure that I will always love you.”

Don and Dolly met after she joined “The Porter Wagoner Show” in 1967. Prior to the popular television show, Don was a founding member of the Porter Wagoner Trio and joined the Grand Ole Opry in 1957. Fittingly, he was inducted into the Steel Guitar Hall of Fame in 2008.

Dolly’s “Mr. Everything”

Don’s 14-year run on “The Porter Wagoner Show” ended in 1974 when both he and Dolly departed the show. Don loyalty served as Dolly’s manager and her “Mr. Everything” for nearly five decades. For Don, retirement didn’t come until his health kept him from the work he loved so dearly. During a 2008 concert honoring their late boss and band leader, Dolly presented Don with the Angel Award. The concert took place at Dollywood and became the last stage shared by both Dolly and Don.

Dolly recorded her fond admiration for Don within the pages of her 1994 book, “Dolly: My Life and Other Unfinished Business.” In talking about Don, Dolly said, “Anybody who knows him — and he knows everybody — looks up to him. At one time there was even a T-shirt being sold around Nashville that read ‘I KNOW DON WARDEN.’ People are still calling me and asking, ‘How can I get one of those Don Warden T-shirts?’

Sometimes it feels like people are only using me to get to Don.”

In addition to Dolly’s working relationship with Don, his wife Ann became a dear friend and valuable part of Dolly’s career. Ann lent her artistic eye for design to some of the early decorations at Dollywood. Later, she and Dolly’s brother Bobby worked together at the Parton family homestead also known as the Tennessee Mountain Home. Perhaps most notably, Ann served on the board of the Dollywood Foundation which launched Dolly Parton’s Imagination Library in 1995. Ann’s loyalty to Dolly is surpassed only by that of her love and devotion to her husband.

Career & Achievements

Music was a huge part of Don’s life from an early age. In high school, he formed his own band, The Rhythm Rangers. In addition to his band leader role, he played steel guitar and sang. As a young man, he had an afternoon radio show on KWPM-AM in West Plains, Missouri. The band eventually made their way to the Louisiana Hayride. There, they backed The Wilburn Brothers and Red Sovine. In 1951, Don stepped away from the show for two years to serve in the US Army.

After returning from the Army, Don had another short run on the Hayride. Soon after, he returned to Missouri where he attended flight school. It wasn’t until a visit to his parents’ home in West Plains, Missouri that he met Porter Wagoner. Along with Speedy Haworth, they formed the Porter Wagoner Trio. In 1957, Don joined the Grand Ole Opry with Porter. Three years later, he started what would become a 14-year television run on the syndicated program, “The Porter Wagoner Show.”

Don Warden was inducted into the Steel Guitar Hall of Fame in 2008. His profound influence on artists such as Dolly and Porter will live on both in the music he made and in the lives he touched.
Enjoy the Biltmore with other Hosts
2017 SPRING TRIP TO BILTMORE ESTATE
Tuesday, March 28

- Registration forms will be available in the HR annex on Friday, March 17.
- Cost is $30 per person for motorcoach transportation. Please submit money and registration form to Karen Cornman in HR by Friday, March 24.
- Motorcoach fees are non-refundable. Any surplus monies will be donated to Share it Forward.
- Reservations are accepted on a “first-come, first-served” basis and cannot be guaranteed until payment is made.
- No telephone reservations will be accepted.
- Each Host attending may bring one Guest.
- Children may not participate.
- Departure from Guest Parking Lot D at 6:45 a.m.
- Return to Dollywood at approximately 6 p.m.
- Breakfast at Shoney’s in Dandridge. Everyone pays for their own meal, and everyone must exit the bus so the driver can eat.
- Call Karen Cornman at (865) 429-9787 with questions.
Creating Quality Relationships
Transform your relationships
Friday, March 31
4-5:30 p.m.
At the Wellness Center
Join us for an afternoon of learning with a professional relationship expert and licensed therapist. Learn how to better navigate the relationships in your life.
• Learn to identify the characteristics of healthy and unhealthy relationships.
• Improve awareness of your own relationships.
• Learn ways to effectively communicate your point of view during a conflict.
• Change the way you relate to others in your life for the better.

There is no cost for the event and Hosts and adult dependents are welcome. Refreshments are provided.

Eat Smart Nutrition Classes
Three mornings that can change your life!
Better eating can lead to improved physical and mental health. Attend the three-class series Eat Smart and learn all the basics you need to improve your nutrition. Tuesday mornings (April 4, 11 and 25) at the Wellness Center from 8 - 9 a.m. Breakfast is provided.

Are You Ready to Take Your Money to the Next Level?
Winning with money isn’t always easy and it won’t happen by accident. If you want to get out of debt, put some money in the bank, or if you want to STOP STRESSING ABOUT THE BILLS, this class is for you!
Smart Dollar is a fun, entertaining video-based class that you complete 80% of on your own computer and on your own schedule! The final class portion helps you apply what you have learned and take your finances to the next level. Sign up today for the next class:

Date: Wednesday, April 5
Time: 1 – 3 p.m.
Location: Host Wellness Center

Registration Deadline: March 30, 2017
PRE-REGISTRATION & PRE-CLASS WORK IS REQUIRED
Contact Nurse Alisa at amurphy@dollywood.com | 865-256-8671
OR Chaplain Joey Buck at jbuck@dollywood.com | 865-604-4997 to register.

Wellness March Toward Better Nutrition
March is national nutrition month and that makes it a great time to stop and think about how we are fueling our bodies and our minds. Each day, each meal, we are given a chance to choose what we will provide to our body for its good or its harm. It is easy to become overwhelmed, confused, or even resentful of all the information we are bombarded with about “eating healthy.” Sometimes this information is given in scary, pushy, or depressing ways that discourage us from even trying to take care of our bodies.

Instead of giving you a long list of do’s and don’ts, I would like to encourage you to simply take time to think about what you fuel your body with. This process is often called “mindful eating,” and it can really help you to get in touch with how your chosen “fuel” can impact your health, your mood, your energy level, and even your sleep.

Our bodies are miraculous machines that are designed to work on an involuntary basis; we don’t have to tell our hearts to beat, the neurons in our brains to send signals, or our stomachs to digest food; it happens naturally as long as we provide it with the correct nutrition. Just like a car needs quality gasoline, oil, and other fluids to be added in order to
run properly, we need quality foods and fluids to run properly. The first step to better nutrition is to be “mindful” of what we are putting in our bodies. Rather than just grabbing what is easy or mindlessly eating while you are working or driving, really think about your food and what it is providing to help run your engine - are there any vitamins or nutrients in it? Or is it just empty calories, like filling your car’s tank with watered down gas? Do your food choices provide your muscles with lean protein or your digestive system with high-quality fiber? Are you getting the vitamin D and magnesium you need to calm your mind and improve your mood? I would encourage you to try eating more mindfully through a few simple steps:

• Focus on what is on your plate, consider what nutrients it provides — is it quality fuel?
• Eat your meal slowly without the distractions of television, emails, or driving.
• Chew thoroughly; take time to consider the taste, smell, and texture of the food.
• If your goal is weight reduction, then really notice at what point you begin to feel satisfied and when you are no longer actively hungry. This can prevent overeating.

Happy mindful eating! If you are interested in personalized nutrition lessons or guidance, please email me at amurphy@dollywood.com.

Or do you not know that your body is a temple of the Holy Spirit who is in you, whom you have from God, and that you are not your own? -1 Corinthians 6:19

One Thing Leads to Another
How Share It Forward Can Help

JOHN HEARS ABOUT SHARE IT FORWARD FOR THE FIRST TIME
When Share It Forward (SIF) was established in 2004, John, a Herschend Enterprises employee, heard of the program and started donating money out of each paycheck. “I remember when they first announced the Share It Forward Program,” shares John. “I started donating money, but never realized one day the organization would play a huge role in helping my family.”

JOHN & HIS WIFE TAKE A LIFE SKILLS CLASS
Fast forward 12 years later: John and his wife sign up for SIF’s financial life skills class. “The Dave Ramsey class we took was great. It was easier than we expected - fun, informative and the online tools made it very adaptable to our family of six,” he said. “It helped us become more organized with our money.”

COWORKER ENCOURAGES JOHN TO SIGN UP FOR SIF’S CHILD ASSISTANCE PROGRAM
After taking the class, John and his wife realized she would need to work to make ends meet, so she found a part-time job. But with four kids, ages 6-13, involved in sports activities, school field trips and all things that come with having a family, John found himself working his full-time job plus a few extra part-time jobs trying to keep up with the bills. “I was on break one day at work and a good friend overheard me talking to my wife on the phone. He could tell we were stressed. Our car had broken down, we were having trouble getting our kids to their activities-financially, our backs were against the wall. That’s when my friend encouraged me to apply for SIF’s Child Assistance Program (CAP).”

JOHN APPLIES FOR CAP AND THINGS BEGIN TO CHANGE... FOR THE BETTER
John picked up an application for child assistance at work, took it home and his wife filled it out. “When we were approved... we were relieved. When we received the first check... my wife cried. When we found out the check would come every month... we were overwhelmed,” John thankfully expressed. “Now I’m able to just work my full time job, have time to be involved in my kids’ sports activities and be a part of the family. It’s also improved our marriage. My wife used to be extremely stressed as we tried to provide sports equipment, fees, uniforms, clothes; trying to decide which bill we could pay late to try to buy what our kids needed. Now we have the money to budget for those items, which took a huge load of stress off our relationship.”

JOHN’S ADVICE
“It took a lot for me to actually pick up an application and take it home. There definitely was some pride involved. After praying, I realized sometimes you just have to go with God. I realized these programs are a godsend and are provided for employees like me. If you have a need, you should apply. The coworkers who give to SIF want to help and no one is going to look down on someone trying to help their family.”

HFE Share It Forward, Inc. is a 501(c)(3) non-profit organization created to come alongside Herschend Enterprises employees and their dependents in times of need. To find out more, download an application for assistance or make a donation go to, share-it-forward.org. Questions? Contact us at 678-993-1990 or by email at office@share-it-forward.org.
EXCITING NEWS TO SHARE

Our three newest attractions are ALMOST READY! Dollywood’s Splash Country is expanding with a new five-story tall family racing slide complex called TailSpin Racer when the water park opens for the season on May 13. And at Dollywood, Drop Line (where thrills reach new heights) and Whistle Punk Chaser (our new junior coaster) are slated to open Memorial Day weekend!

Serving Up Memories and Delicious Meals

We help Create Memories Worth Repeating® when we help our Guests find the right dining experience for their family. Listen to what Guests are looking for and share these great suggestions to serve up your own Dollywood friendliness. Ask what type of dining experience they would like. If they are looking for fast food, suggest burgers and fries at Red’s Diner, the chicken sandwich at Frannie’s Food Truck or chicken tenders and chili-cheese fries at Grandstand Cafe. For an all-you-can-eat buffet experience, direct Guests to Aunt Granny’s. If Guests are up for an entertaining and interactive dining experience, they are sure to enjoy Miss Lillian’s Smokehouse and Fried Chicken Buffet. They can enjoy spending time with Miss Lillian and fill-up on mouth-watering, world-famous fried chicken and two new additions: hand-carved smoked sausage and smoked roast beef. We have delicious personal pizzas at Lumber Jack’s Pizza and Victoria’s Pizza. For the classic, delicious theme park favorites like kettle corn and funnel cakes, Guests should head to Market Square.

We also are offering a new dining experience at the Front Porch Café. Guests seeking a relaxing full-service restaurant will be sure to enjoy our new Front Porch Café, formerly known as Backstage Restaurant. The Front Porch Café will feature made-from-scratch entrees and fresh-baked bread straight from our Spotlight Bakery. Chef Jonathan and the Front Porch team have prepared some farmhouse favorites including Fried Green Tomatoes and our brand new Front Porch Onion Rings with homemade dipping sauces. Guests can enjoy Dolly’s Smoky Mountain Salad, a turkey and Swiss sandwich on multigrain bread, grilled chicken alfredo penne pasta, or the meatloaf stacker with butter-crust bread, creamy mashed potatoes and piping hot brown gravy. Let our Guests know about our many quality food locations.

The Glass Shop Gets a New Name and an Upgraded Experience

Rainbow Factory Glass is now the Mountain Glass Shop. The shop is located in the same building and location. The demonstration area has been extended so two craftsmen will be able to work at the same time. A new oven has been added specifically for the make-your-own ornaments. This means Guests can make their own ornaments and pick up in the same day. In the past they would have to return the next day for pickup or have their ornament shipped to them. Our Guests will be pleased to be able to take their masterpiece home on the same day.

T.E.A.M. Award

As we work together to constantly improve and to deliver on our mission of Creating Memories Worth Repeating®, we recognize teams that truly demonstrate growth and consistent commitment to delivering quality results. The T.E.A.M. award is the Team Excellence and Memory Making Award and it is given from our General Manager/Vice President based on consistent feedback and input from leaders throughout the park.

Just before the end of the 2016 season, the Catering Team received the T.E.A.M. award for their outstanding performance. Now that they are returning, we want to celebrate their accomplishments to kick-off our 2017 season of excellence. This team had extremely high sales and spending-per-person numbers and they served more than 37,000 guests attending company outings at Dollywood. This team also served Dollywood Hosts by hosting the Share It Forward Breakfast, Service Awards, Grand Champion Luncheon and the Host Christmas Party. Our Guests remark often about the friendliness of this team. During the Christmas season, our Guests were overwhelmed with this team's care and consideration. Our Guests were so impressed with how friendly and thoughtful this team is and how they focus on making sure Guests have a great experience.

This week Gene Scherrer, Dollywood GM/VP, surprised the Human Resources Team with this significant award. Gene expressed his appreciation to the Human Resources Team recognizing their commitment to partner with each of our businesses by providing a variety of essential functions including translating government regulations, benefits and policies into language and actions we can all understand and successfully follow. The HR Team has also been hard at work recruiting, training, processing, dressing and providing support to help us be the best we can be. All of our teams recognize the tremendous value that our partners in HR provide, making a positive impact and
Creating Memories Worth Repeating®. Congratulations to the Human Resources Team for your team excellence and memory-making contributions.

Dollywood’s DreamMore Resort and Spa’s Host of the Month

Please give a warm congratulation to Ricky Hoffman, winner of Dollywood’s DreamMore Resort and Spa’s first Host of the Month award!

Ricky has been with Dollywood’s DreamMore Resort from the beginning, and has consistently shown commitment and dedication to The Dollywood Company, and respect for his fellow Hosts. In his role as the Safety & Security Team Lead, Ricky commits himself to ensuring our Hosts and our beautiful resort remain safe. Not only does he have perfect attendance, Ricky is quick to step up to the plate when needed to fill in for staffing shortages.

Ricky gives his all. While confidently filling his role as a Team Lead, he frequently assists every department at DreamMore Resort. He hauls ice for staff lunches in the Host Lounge each morning, shovels snow with the Maintenance staff, moves furniture, and on very busy days he can be seen bussing tables in Song & Hearth. His smile and friendly greeting as we walk into work each morning is a great way to start the day!

Dollywood teams reward Hosts who Greatly Exceed Expectations with Blue Ribbons. Winners are role models for:

- Friendliness
- Caring
- Knowledge
- Safety

Blue Ribbon Winners become role models by:

- Celebrating the heart, soul, and fun of the Smoky Mountains
- Creating fun, repeatable memories
- Helping families grow closer together
- Being genuinely warm and friendly Hosts who actively engage and interact with our Guests and each other
- Creating a safe and caring environment
- A job well done

Blue Ribbon Winners are nominated by their team or another team from unsolicited Guest or Host letters because Blue Ribbon stories are worth talking about.

Blue Ribbon Winners are invited to a special Blue Ribbon luncheon hosted by our President and General Manager and receive:

- $100 Cash
- Personalized Dolly Photo
- Blue Ribbon souvenir pin
- Blue Ribbon Certificate

Prizes may be picked up in Human Resources.

Our goal is to recognize Hosts throughout the season for the importance you place on great Moments of Truth!

Winning Moments

At Dollywood “We Create Memories Worth Repeating” by focusing on the Moments of Truth with our Guests and Hosts. In each moment, the Guest has the opportunity to have a good, bad, or great experience. We want to pursue the great experience... these are winning moments. We want to celebrate the moments when your knowledge and empowerment make our Guests want to come back again and again.

Winning moments with our Guests, and each other, are worth celebrating!

Red Ribbon Winners

You may receive a Red Ribbon to celebrate a “great Moment of Truth,” an everyday act of knowledge, opportunity, or empowerment:

- Being friendly, caring, and knowledgeable
- Giving directions or taking pictures for Guests
- Being patient and caring in difficult situations
- Sharing stories and information about the Park
- Kindly helping other Hosts
- Safety

When you receive a Red Ribbon, be sure it is FILLED OUT COMPLETELY WITH YOUR NAME AND COST CENTER and bring it to the Main Host Lounge.

You also will enter your Red Ribbon in one of the monthly prize drawings or turn your Red Ribbon in for a free Host Lounge meal voucher. Drawings take place on the first Tuesday of the month. Winners will be posted on red/yellow communication boards.

Prizes will be awarded in the following categories:

- "Dolly"- A Dolly Item
- Foods- Free food on the park
- Safety- Home or vehicle safety items
- Shoppertainment- Items from park shops
- Area Friends- Items from off-park venues
- Tickets- Dollywood and DSC tickets

Prizes may be picked up in Human Resources.

Our goal is to recognize Hosts throughout the season for the importance you place on great Moments of Truth!
Opportunity Outlook

We want to welcome these new Merchandise Leadership team members:

**Bill Morrissey** - Merchandise Operations Manager
**Mary Gray** - Team Lead Grist Mill
**John Finney** - Team Lead Hi Octane
**Linda Goodnight** - Team Lead Candy Shop
**Ron Ball** - Team Lead Sweet Shop Candy
**Jennifer Hansen Folsom** - Team Lead Mystery Mine
**Harold Kinder** - Team Lead Coaster Games
**Skylar Vicars** - Team Lead Coaster Games

New for 2017

We want to welcome the Park Photo Team to the Dollywood Company family. This operation is no longer a lease operation. They are an official Dollywood Merchandise Team operation for 2017 and we are looking forward to working even more closely with this team.

Corporate BIRTHDAYS

**DMR - Dollywood's DreamMore Resort and Spa**
**DSC - Dollywood's Splash Country**
**DSMC - Dollywood's Smoky Mountain Cabins**

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Corporate ANNIVERSARIES

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This list reflects the Host’s current team.
Facts about Dolly Parton’s Imagination Library

Sometimes our Guests want to know more about Dolly Parton’s Imagination Library. Here are some great facts to share!

The Imagination Library is a unique opportunity to give something simple yet powerful to children, parents and caregivers. The program now is located in four countries (United States, Canada, United Kingdom, and Australia) with more than 1 million children registered.

Every child in Tennessee ages 0-5 years is eligible for Dolly’s Imagination Library free of charge. Did you know as many as 40 percent of children eligible in Tennessee are not enrolled in the program?

Here are ways you can help our Tennessee children:

Go online to imaginationlibrary.com to register your child;
Pick up a registration brochure at local libraries, hospitals or other organizations that sponsor the program;
Remind other parents to register their child;
In Sevier County, call the Imagination Library office for assistance (428-9606);
Pick up a registration brochure from Dolly’s Chasing Rainbow Museum.

Also, our out-of-state guests can pick up a brochure from Dolly’s Chasing Rainbow Museum or go to the website to see if their child is eligible for free books.

Why not join us in helping get books into the hands of these children so they will be better prepared when they enter Kindergarten? The key to success in school and beyond is developing proficient reading skills.

Empowering You with Need to Know Info

Be a Great Teammate - Take Care of Your Trash

The Maintenance and Construction Team has done an amazing job getting the Park looking spic-and-span just in time for opening, but we need your help to keep it looking great throughout the rest of the year! Please break down any cardboard boxes that you are disposing of and place in the designated location for flattened cardboard in the dumpster areas. Also, after Guests have left the Park, you can place trash and flattened boxes in front of your building for pickup by our Park Appearance Night Crew.

If you take your trash straight to the dumpsters located past the Dollywood Family Health Care Center in the Lower Main Host Parking Lot, please be aware that there is a cardboard compactor on the left side of the parking lot before the dumpsters. Place any flattened cardboard in front of the cardboard compactor. Please do not throw your cardboard in the trash dumpsters as it jams the trash compactors.

Thank you all for your assistance in keeping the Park looking great!

Gold Pass Parking Refunds

In an effort to constantly improve our business practices, last year Dollywood made the decision to reduce retroactive benefits on GOLD upgrades, including refunding parking. As a reminder, Season Passholders who upgrade their Season Pass to GOLD after coming into the Park are not eligible to receive a parking refund. Season Passholders still can receive their GOLD discounts on select food and merchandise once they have upgraded, however, we are unable to issue a refund on parking. As always, please reach out to your Team Lead or PIC with any questions!

Here are some talking points to use when communicating with Guests:

“You can begin using your GOLD pass benefits today after your purchase. This includes 20% off select food and merchandise today and free parking on your next visit!”

“We no longer issue reimbursement on your parking when you upgrade your Season Pass at the Park. In the future, you can purchase and upgrade your Season Pass online at dollywood.com to begin using your GOLD pass benefits on your first visit!”

Gold Pass Parking Refunds
Love every moment®

Communication

Communication is key to our success as we all strive to work together to serve our Guests seamlessly. We know there is always an opportunity to improve communication. To help accomplish this, we have formed a communication team with members from every Dollywood property and department. This group is working hard to include information from their team on a regular basis and to focus on making sure important topics are shared in a timely manner. We are proud to introduce the 2017 Communication Team and What’s Happening contributors:

- Dollywood’s Smoky Mountain Cabins- Paula Riffle
- Dollywood’s Splash Country- Christina Wolfenbarger
- Dollywood’s DreamMore Resort- Brandi Salyers
- Entertainment- Roger White
- Finance- Marie Hrom
- Foods- Brooke Haggard
- Human Resources- Denise Kirkwood
- Maintenance and Construction- Kirstin Coker
- Marketing- Jessica Hall
- Merchandise- Mary Reagan
- Operations- Jeremy Long
- Safety- Jerry King
- Security- Leagh Cawthorn

As we focus on improving communication, we know this can’t happen without your participation. We are implementing several programs to improve communication. To ensure success, we want to ask everyone to dedicate time to be informed and to share concerns or communication needs with your Communication Team member. Here are the top five ways to do your part to stay informed:

1. Call the Host Information Hotline (865-868-1208) 30 minutes after Park opening for daily information updates.
2. Carry your Host Reference Guide, so you can answer many common Guest questions quickly.
3. Read the Red and Yellow Boards that are posted at the Host Entrance time clocks.
4. Keep the Team PIC Help Phone list by your work phone.
5. Read the What’s Happening.

Team PIC Help Lines

The new team Help Lines will help you contact your team PIC (Person In Charge) when needed. Every operating day each team has a PIC, who is there to manage the success of the day and to support the team. We now have one phone number for each team, so you can call the same number every day to reach the current PIC.

- Safety and Security - 865-428-9463 or 911 from a Dollywood phone
- Entertainment PIC - 865-394-0700
- Foods PIC - 865-363-0200
- Human Resources PIC - 865-640-0900
- Maintenance PIC - 865-255-0300
- Merchandise PIC - 865-640-0500
- Operations/Tickets/Parking/Attractions PIC - 865-394-0400
- Park Manager/Host In Charge (HIC) - 865-394-0100

Host Lounge 2017

As we continue to improve the Host experience, the Host Lounge is now offering a choice of side items and a choice of main entrée items. We also will continue to offer select $2.50 meals for working Hosts at Lumber Jack’s Pizza, Hickory House and The Dog House.

New Host Mug Refill Offer for 2017

To further enhance the Host experience and demonstrate our thanks, the Foods Team is providing an exciting new Host benefit! Your 2017 Host Mug featuring Drop Line is eligible for the same program as our refillable Guest mugs, including $0.99 Coca-Cola product refills.